



The Weekly Pulse of Wholesale Monitoring

there are a few events on the schedule before we get to summer. We do hope to see you!! We are grateful that you have allowed us the honor of monitoring your clients' accounts. As always if you need anything please reach out to the Client Relations team at 800-932-3304, option 2 or wholesale-dealer@sbdinc.com.



Summer Conference

May 16 - 17
8am - 5pm CST
8 CEU's
Island House Hotel
Orange Beach, AL
Discount Code - ALA

[REGISTER HERE](#)



Spring Convention

May 17 - 20
Exhibits & Workshops
Golf @Escena Golf Course
Hilton @Palm Springs
400 E Tahquitz Canyon Way
Discount Code - CAA

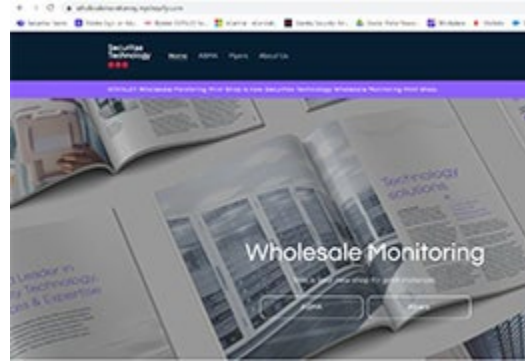
[REGISTER HERE](#)



ESX 2023

June 5 - 8
Louisville, KY
35+ Educational Sessions
Exhibits & Speakers
Kentucky International
Convention Center

[REGISTER HERE](#)



Canceling Accts in MASweb

Ever had a site status change from Active to Cancelled in MASweb denied? We have created a "How To" sheet with pictures to help eliminate this problem. Once those steps are completed, you need to take no further action. Accounting gets a report every Monday and they will cancel it out of billing, cancel any enhanced service we do pass thru billing on.

[HOW TO SHEET W/PICTURES](#)

ASMAs through the Storefront

You can access the link below. From there you can access flyers and ASMA's. The flyers link will be updated soon with full color brochures and literature you can order. When you click the ASMA link you will be asked for a password. That password is ASMA23! You will then be directed to order your ASMA's at no charge for printing or shipping.

[ACCESS STOREFRONT](#)

UPDATE

Important Info from the Accounting Team

We are proud to announce that after months of testing we are very excited to let you know we will be moving to a new accounting software. This new software is a modern and up-to-date solution to simplify invoicing. With the move to any new system there are always some changes. Review the complete Communication [HERE](#)

UPDATE

Automatic Alarm Handler Update - SMS Leave a Message

Currently AAH delivers an automated voice message to a client's phone in certain cases, but in conditions where an Operator is still the preferred method of contacting our clients this new feature will allow an Operator to send an SMS instead. When an Operator encounters a voicemail greeting on a client's mobile phone, they can immediately send a Site & Alarm specific SMS message advising this customer of the alarm activation. As with any contact made this will also be stamped in Alarm Event History and will allow our Operators to contact an entire call list much in an expedited manner.

April DUW Video

In the live April Dealer Update Webinar we spent time discussing MASweb, MASmobile, the Dealer Portal, Certificate of Monitoring, and Invoices.

[APRIL DUW VIDEO](#)



MAY DUW Invite

May 10th at 10am CST
We will be updating on the goings on in Wholesale Monitoring and feature special guest Honeywell and their new solution CLSS

[REGISTER HERE](#)

Update

- Your support team has not changed.
- We will keep you informed.
- Please submit invoices and payments to Securitas Technology
- Questions: wholesale-dealer@sbdinc.com



Acquisition Update

Securitas acquired Stanley Security on July 23rd. This deal was announced in December of 2021 and as soon as all the regulatory requirements were met the deal completed. So, you're wondering, what does this mean for you? - more value – more technology – global footprint of a security company.

[OUTAGE UPDATE PAGE](#)

[View notices by logging into the Dealer Portal](#)

[UPDATE CONTACT INFO](#)

[Has your company or contact info changed?](#)

Copyright © 2023, Securitas Technology Corporation, All Rights Reserved.
Visit <https://www.securitastechnology.com/licenses> for license information.

Securitas Technology Corporation - **Wholesale Monitoring**

Sales: 800-289-0913
Client Relations: 800-932-3304, option 2
wholesale-dealer@sbdinc.com

